



purple frog

THE BI MANAGED SERVICE

Keeping Your BI Systems Running

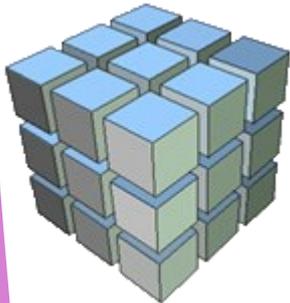
As data analytics and management information is becoming increasingly critical to the day to day running of most businesses, it's vital that your data processing systems are kept running at all times.

Purple Frog can **proactively monitor** and manage your **SQL Server ETL, Data Warehouse, Cube and Reporting** systems to identify and resolve problems, in some cases before they happen.



How Can We Help?

Whether you have an in-house, legacy or a 3rd party BI solution, Purple Frog are **industry renowned experts** in the SQL Server Business Intelligence platform and can help you get the most out of your existing systems.



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|---------------------------------|--------------------------------|
| ⇒ Conduct system audit | ⇒ Enhance Performance |
| ⇒ Proactive monitoring & alerts | ⇒ Support/train existing staff |
| ⇒ Investigate ETL/job failures | ⇒ Retro-fit enhancements |
| ⇒ Repair problematic code | ⇒ Monitor Data Quality |

How Does It Work?

- We perform a **health check** of your **BI environment**, and get to know your systems, processes and code, as well as understanding your business and pain points.
- We install **monitoring software** in your BI environment, and configure a custom suite of criteria, checks and alerts that will keep a careful watch over your processes and data 24x7, 365.
- We're **alerted** as soon as there's a problem, at which point we'll jump into action to identify the cause of the problem, either implementing a solution or recommending a course of action.
 - Over time we look to **retro-fit enhancements** to your code to improve performance and reliability, and remove the most common causes of failure.
 - We charge a **fixed monthly fee**, which includes all pro-active monitoring.
 - This includes a set number of hours work per month, which can be used for investigating/resolving problems, or for development, report writing or consultancy.

“ Thanks for the support you have given us through the year - the work you do and speed with which you react to problems is fantastic. Glad to have you as our partner. ”

John Nother, CTO, Card Factory



www.PurpleFrogSystems.com

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