Keeping Your BI Systems Running

As data analytics and management information is becoming increasingly critical to the day to day running of most businesses, it’s vital that your data processing systems are kept running at all times.

Purple Frog can proactively monitor and manage your SQL Server ETL, Data Warehouse, Cube and Reporting systems to identify and resolve problems, in some cases before they happen.

How Can We Help?

Whether you have an in-house, legacy or a 3rd party BI solution, Purple Frog are industry renowned experts in the SQL Server Business Intelligence platform and can help you get the most out of your existing systems.

- Conduct system audit
- Proactive monitoring & alerts
- Investigate ETL/job failures
- Repair problematic code
- Enhance Performance
- Support/train existing staff
- Retro-fit enhancements
- Monitor Data Quality

How Does It Work?

- We perform a health check of your BI environment, and get to know your systems, processes and code, as well as understanding your business and pain points.
- We install monitoring software in your BI environment, and configure a custom suite of criteria, checks and alerts that will keep a careful watch over your processes and data 24x7, 365.
- We’re alerted as soon as there’s a problem, at which point we’ll jump into action to identify the cause of the problem, either implementing a solution or recommending a course of action.
- Over time we look to retro-fit enhancements to your code to improve performance and reliability, and remove the most common causes of failure.

- We charge a fixed monthly fee, which includes all pro-active monitoring.
- This includes a set number of hours work per month, which can be used for investigating/resolving problems, or for development, report writing or consultancy.

Thanks for the support you have given us through the year – the work you do and speed with which you react to problems is fantastic. Glad to have you as our partner.

John Nother, CTO, Card Factory